



Drive-Thru Only Service

Effective Monday, March 23, 2020

FAMU Federal Credit Union will temporarily transition to drive-thru only and close the lobby for the majority of its services to reduce the possibilities of transmission of the coronavirus to members, their families and Credit Union employees.

While FAMU FCU is closing lobby access to help protect the community, your Credit Union remains open for business to make loans, take deposits, and provide other financial services to its members during this time of uncertainty.

From applying for a loan to depositing a check, members can conduct most FAMU FCU business **through other service channels that do not require a visit to the office**. We are asking members to please use these channels.

Member Service Assistance

Employees will be available during business hours to answer questions, after hours account information is available through MoneyLine.

- **CULIANCE ATMs** – Visit any of our [ATM locations](#) where your card provides access to make withdrawals, deposits, transfers, and inquiries.
- **Home Banking** – Visit us [online](#) or [Enroll in Home Banking](#) today to perform most of the same transactions that can be conducted at our office.
- **24/7 Member Services** – Call us at [850.222.4541](#) for assistance with your accounts and other financial services. Employees will be available during business hours to answer questions, after hours account information is available through MoneyLine.
- **24-Hour MoneyLine** – Dial MoneyLine at 850-222-4541 option 5 or [850.942.9284](#) to transfer funds, authorize loan payments, perform loan advances, verify checks paid, and obtain balance information.
- **General voicemail** – Call [850.222.4541](#) option 1 to leave a message.

Our highest priority continues to be the health and well-being of our members, staff and community.

Operational updates will be posted to our [website](#) as they become available.